

Training by Pastors DJ & Adriana Kennealy

### What we will discuss:

- What is Online Giving?
- Why Use it?
- Which churches should use Online Giving?
- Methods to give (site, app, text, embedded on website)
- Cost of Online Giving?
- Lessons Learned (open forum)
- Resources
- Questions???

### What Is Online Giving?

- Online Giving is using a <u>digital method</u> of payment to give tithes and offerings to the church.
- Giving is done through a SERVICE that provides the online layout, methods of giving, and reports.
  - SERVICE examples include: Planning.Center, Tithe.ly, Easytithe.com
- Services use an associated VENDOR that processes the payment.
  - VENDOR examples include: Stripe, Square, Venmo, Google Pay, Apple Pay, Paypal, etc.

# Why Online Giving?

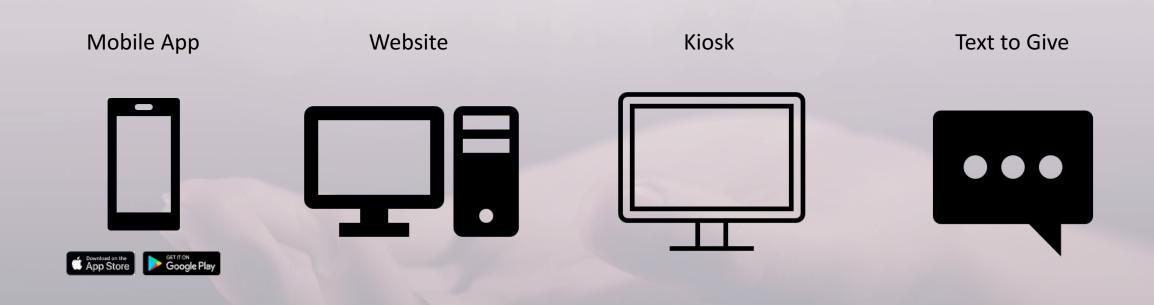
### Online giving provides:

- 1. An **immediate way** for people to contribute to their local congregation
- 2. An electronic method, similar to using a check
- 3. An avenue to **encourage faithful giving** in tithes and offerings for those who do not carry cash or checkbook to participate

### Which Churches should use Online Giving?

- Short Answer: All churches with a desire to grow should set up online giving the moment they see an opportunity to justify it.
- Online Giving is NOT:
  - A business gimmick
  - Trying to be like the "big" churches
- Many are simple to setup, maintain, and integrate into the normal offerings in church.

## Methods of Giving



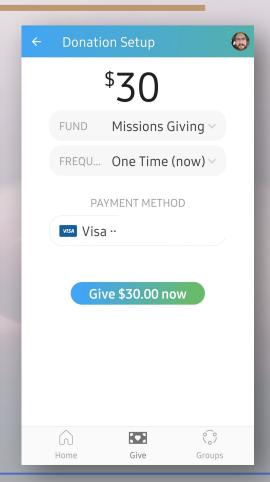
Mobile App - Church Website - Service Website - Kiosk - Text2Give

## Methods of Giving - Mobile App

Different Apps provide different features

Example: Planning Center's App does not allow payments to multiple funds in one transaction, but the website does.

This is a convenient way for people to give to specific funds when moved to do so.





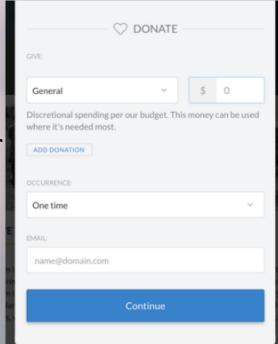
# Methods of Giving - Computer



- The service you purchase will have a site people can go to for payment setup. For example for our state tithes: <a href="https://TXCOGOP.churchcenter.com/giving">https://TXCOGOP.churchcenter.com/giving</a>
- The purchased service will allow you to embed either a button or code to allow donations to be received from your website. Encryption is necessary in some cases.

**Give Now** 

3. This is the best way to setup Bank Draft and automatic withdrawals.



# Methods of Giving - Kiosk

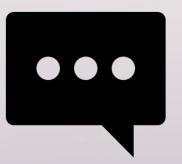


Requires a "Kiosk" be purchased or a Tablet/Computer be used for inchurch giving

Benefits: Provides attendees a familiar experience to give tithes/offerings in church.

Also, possibly easier for the older congregation who use debit cards but not smartphones (tech savvy).

## Methods of Giving - Text to Give

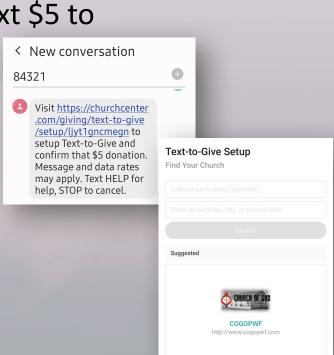


Text to give is a great method for donations. Here is how it works:

1. The user texts an amount to a phone number (Example: Text \$5 to

84321)

- 2. The response on text, is a hyperlink to set up the first time payment
  - A. This locates the correct church
  - B. gets account and payment info
- 3. The user clicks on the link, sets up info, and now can give by simply the amount and the fund it is going to. (Example: "\$100 Tithe")



### Costs of Online Giving

Online Giving is not free. Depending on the Service or Vendor any one or all three of the following may apply.

There are three fees commonly associated with online giving:

### 1. A monthly charge

This is charged by the company that is hosting your page or giving interface. This charge is based on the package chosen, or an amount of transactions, or even the amount of people in your church.

#### 2. A transaction %

This is a percentage (ex: 2.5% or 3%) charged against the donation

#### 3. A transaction Fee

This is a set fee that does not change (ex: \$0.30 or \$0.39)

## Costs of Online Giving: Example 1

• Easytithe.com

#### **Midsize Example**

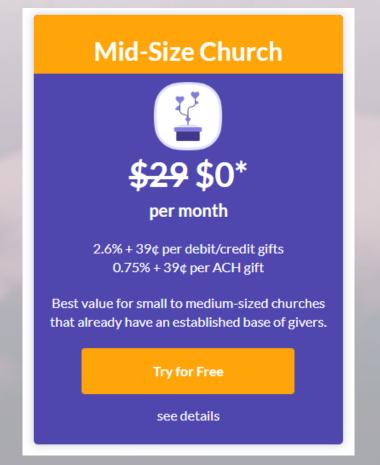
Applying the monthly cost \$29/20 donations = \$1.45ea

#### \$100 donation

Fee \$2.60 + .39 Charge \$1.45 Total fee \$4.44 \$95.56 received Total %= 4.44%

#### \$10 donation

Fee \$.26 + .39 Charge \$1.45 Total fee \$2.10 \$7.90 received Total %= 21% \*New customers only

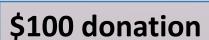




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# Costs of Online Giving: Example 2

• Tithe.ly



Fee \$2.90 + .30

Total fee \$3.20

\$96.80 received

Total %= 3.2%

#### \$10 donation

Fee \$.29 + .30 Total fee \$0.59 \$9.41 received Total %= 5.9%



**Giving Platform** 

No Setup Cost

2.9% + 0.30 per trx ACH/Bank: 1% + 30¢ AMEX: 3.5% + 30¢









A giving solution packed with everything you need.

- ✓ IOS + Android mobile giving app
- Online giving & mobile klosks
- Cash/check gift recording
- Event registration & management
- Recurring giving & Cover the fees
- Debit, Credit, ACH payment types
- Check scanning and quick books integration [Coming Q3 2020]
- ... and much more!

SIGN UP FREE TODAY →



Add text giving for \$19 /mo

Add-on

# Costs of Online Giving: Example 3

• Planning. Center (Note: no charge for up to ten donations/month)



USD Fees







#### \$100 donation

Fee \$2.15 + .30 Charge \$0.70 Total fee \$3.15 \$96.85 received Total %= 3.15%

#### 100 Example

Applying the monthly cost \$14/20 dontations = \$0.70ea

Planning Center Discounted Rate

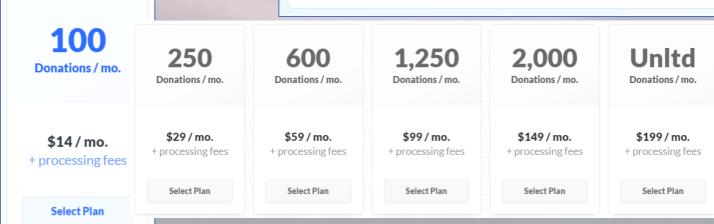
2.15% + \$0.30/donation for credit and debit card donations

0% + \$0.25 per ACH bank transfer donation

CAD Fees

#### \$10 donation

Fee \$.22 + .30 Charge \$0.70 Total fee \$1.22 \$8.78 received Total %= 12.2%



## Costs of Online Giving: Example 4 (Bank Draft)

Planning. Center (ACH is a Bank Transfer using your Routing Number and Account number)

#### \$100 donation

Fee \$0 + .25 Charge \$0.70 Total fee \$0.95 \$99.05 received Total %= 0.95%

#### 100 Example

Applying the monthly cost \$14/20 dontations = \$0.70

#### \$10 donation

Fee \$0+ .25 Charge \$0.70 Total fee \$.95 \$9.05 received Total %= 9.5%





#### Planning Center Discounted Rate

- 2.15% + \$0.30/donation for credit and debit card donations
- 0% + \$0.25 per ACH bank transfer donation

### Other Options

Those looking for a true financial management system that include online giving, here are some examples:

Aplos.com (very in depth, but more expensive)

ChurchTrac.com (much simpler, much less expensive)

### Lessons Learned

• What are some experiences you have had with online giving?

• GOOD Experiences?

BAD Experiences?

### Resources

- https://Planning.Center
  - Service designed for church management and online giving.
  - Every service has a Free version
  - Used by TXCOGOP Offices
- <a href="https://Tithe.ly">https://Tithe.ly</a>
  - No monthly charge
- <a href="https://Easytithe.com">https://Easytithe.com</a>
  - Used by COGOP Int. Offices
  - Has Spanish interface (advertised)
- <a href="https://sharefaith.com">https://sharefaith.com</a>
  - Designed for graphics and website integration
  - Also includes online giving as an option
- https://giving.faithlife.com/
  - Faithlife has a huge number of features
  - Used by Wake Village COGOP (Pastor Hoefling)

### Questions?

